



Jyoti Achari



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Objective

A highly motivated and proactive individual with a strong passion for technology and recent certification in DevOps. Seeking an entry-level role in **DevOps or IT Support** to apply my technical skills, problem-solving abilities, and customer service experience. Committed to contributing to organizational success by delivering efficient, reliable, and scalable technical solutions through collaboration and continuous learning.



Key Highlights

- Designed and deployed **scalable AWS infrastructure** for high-traffic applications.
 - Configured and maintained **EC2, RDS, S3, and IAM** services in AWS.
 - Built and automated **CI/CD pipelines** using Jenkins, Git, Ansible, and Docker.
 - Provided **IT Help Desk** and hardware support for internal teams at Digisol.
 - Strong foundation in **Linux systems, version control, and cloud security best practices**.
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Professional Experience

Test Engineer

Digisol Systems Limited, Bengaluru | *2018 – Present*

- Developed and executed test plans for **Intel NUCs and CPUs**, ensuring quality and performance.
- Provided **Tier-1 IT Help Desk support** for hardware/software issues within engineering teams.
- Installed and configured system software, drivers, and firmware updates for test environments.
- Maintained detailed **support documentation** and internal technical knowledge base.
- Managed hardware replacements through vendor coordination (RMA handling).
- Supported **basic network configurations**, system imaging, and internal tool deployment.
- Contributed to **process automation and continuous improvement** within QA workflows.

Technical Skills

Area	Tools & Technologies
Cloud	AWS (EC2, S3, RDS, IAM, EFS, Route 53, VPC)
Automation	Ansible, Terraform
Version Control	Git
CI/CD Tools	Jenkins (Basic), GitHub Actions (Familiar)
Containers	Docker
OS	Linux (Ubuntu, CentOS), Windows
Monitoring	AWS CloudWatch (Basic understanding)
IT Support	Troubleshooting, Ticketing Systems (Zoho, Jira)

Projects

1. Highly Available & Scalable Web Deployment – AWS

Deployed a web application using **EC2**, **Auto Scaling**, and **Elastic Load Balancing** for high availability.

2. Centralized Storage with Amazon EFS

Integrated **Amazon EFS** across multiple EC2s to centralize storage and improve accessibility.

3. Route53 Domain Setup

Configured **Route 53** to host a static webpage and manage domain routing with high availability.

4. Streamlined DevOps Pipeline Deployment

Built a CI/CD pipeline using **Git**, **Jenkins**, **Ansible**, and **Docker**, ensuring fast and efficient deployments.

Soft Skills

- Effective Communication
- Analytical Thinking
- Team Collaboration
- Time Management
- Customer Support
- Leadership

Certifications

- AWS Solutions Architect – Micro Degree
 - DevOps Course Completion – Micro Degree
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Education

Bachelor of Science in Information Technology (B.Sc IT)

Mysore University — Expected Graduation: **May 2026**

Diploma in Electronics and Communication Engineering

Shree Vidyadhiraj Polytechnic College – **2017**

Languages

English • Kannada • Hindi

Hobbies

Drawing • Reading • Playing Shuttle • Listening to Music

Personal Details

Date of Birth: 28th June 1997

Address: KIADB Industrial Area, Electronic City Phase 2, Bangalore – 560100

Declaration

I hereby declare that the information provided above is true and correct to the best of my knowledge and belief.

— **Jyoti Achari** | Bengaluru